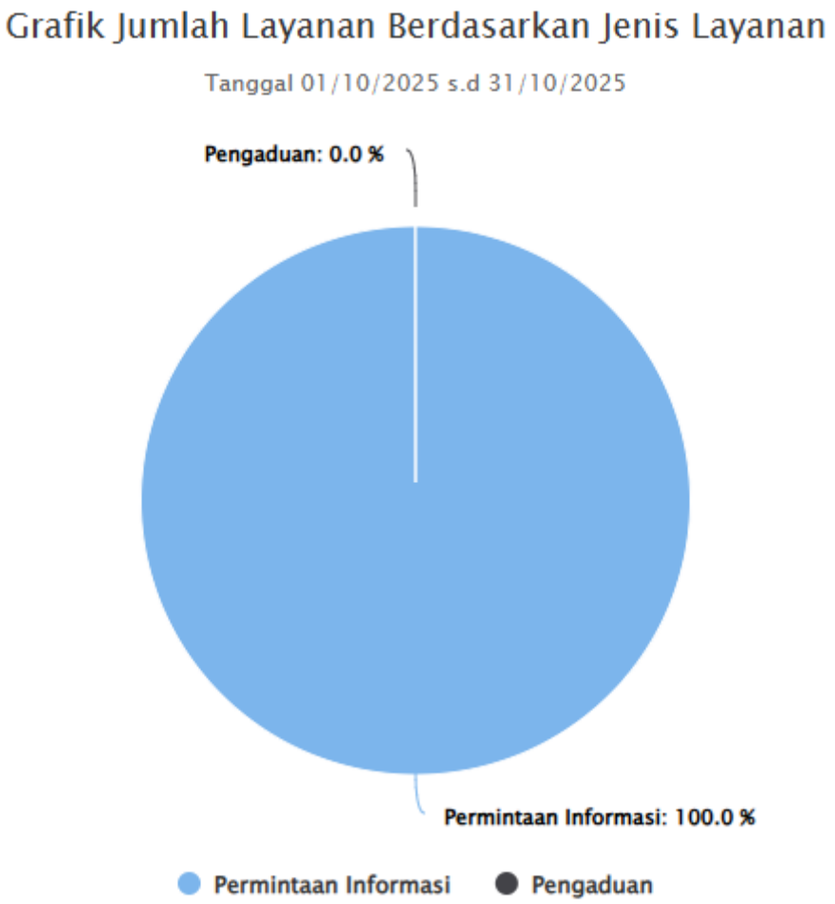
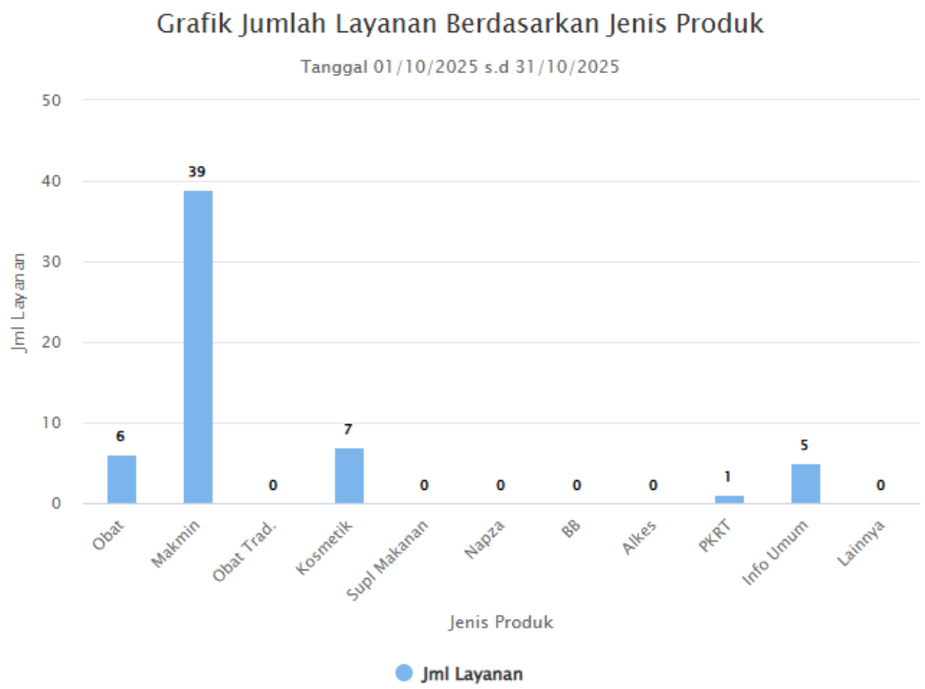
LAPORAN ULPK DENGAN SIMPELLPK BPOM BATAM 2025

Oktober 2025

Pada Bulan Oktober 2025 jumlah total pelaporan dengan simpellpk adalah 58 pelaporan yang terdiri dari 58 permintaan informasi dan 0 pengaduan.

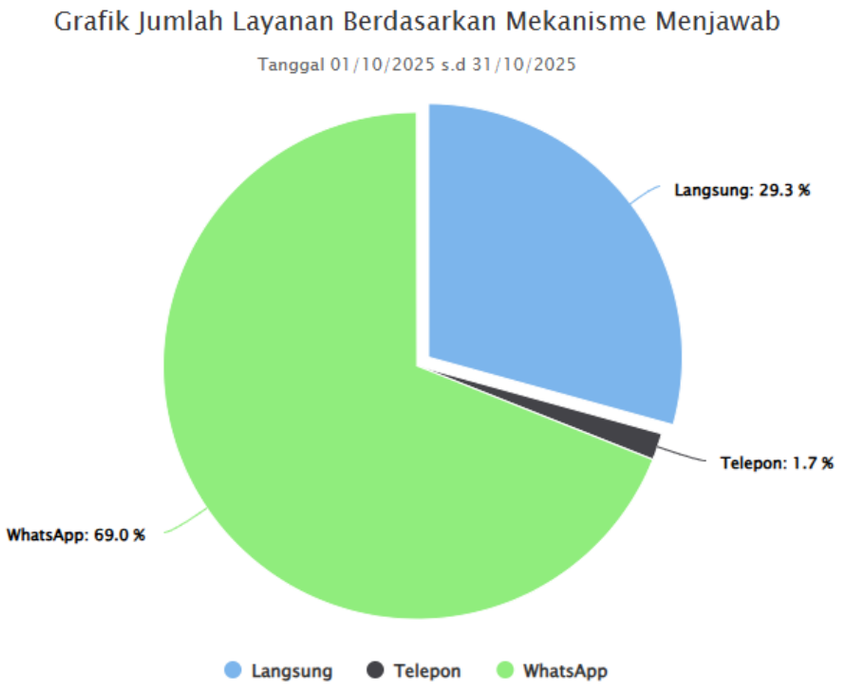


Layanan Informasi dan Pengaduan berdasarkan jenis produk :

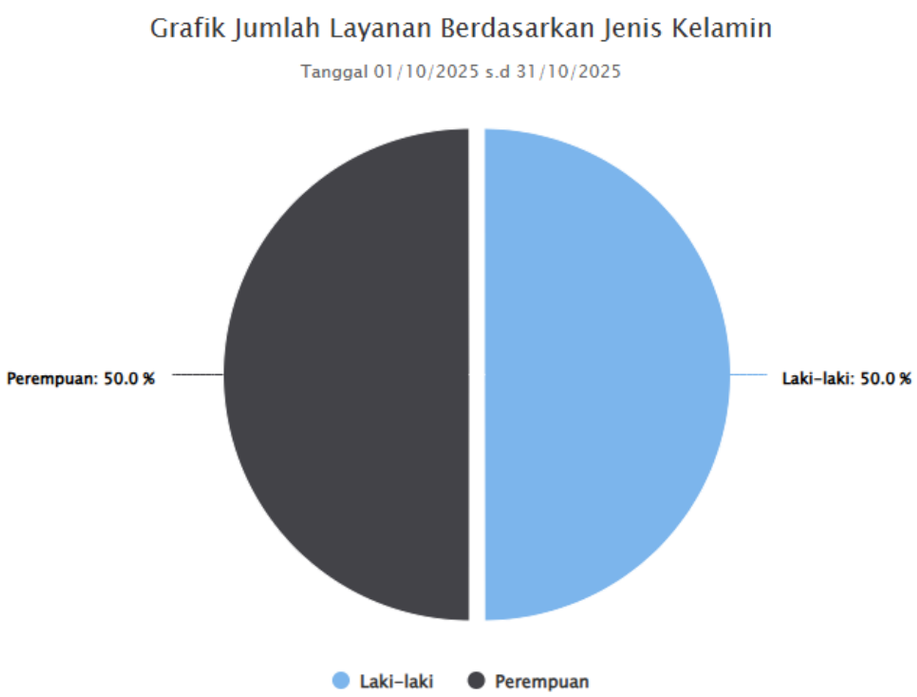


LAPORAN ULPK DENGAN SIMPELLPK BPOM BATAM 2025

Layanan Informasi dan Pengaduan berdasarkan mekanisme menjawab :

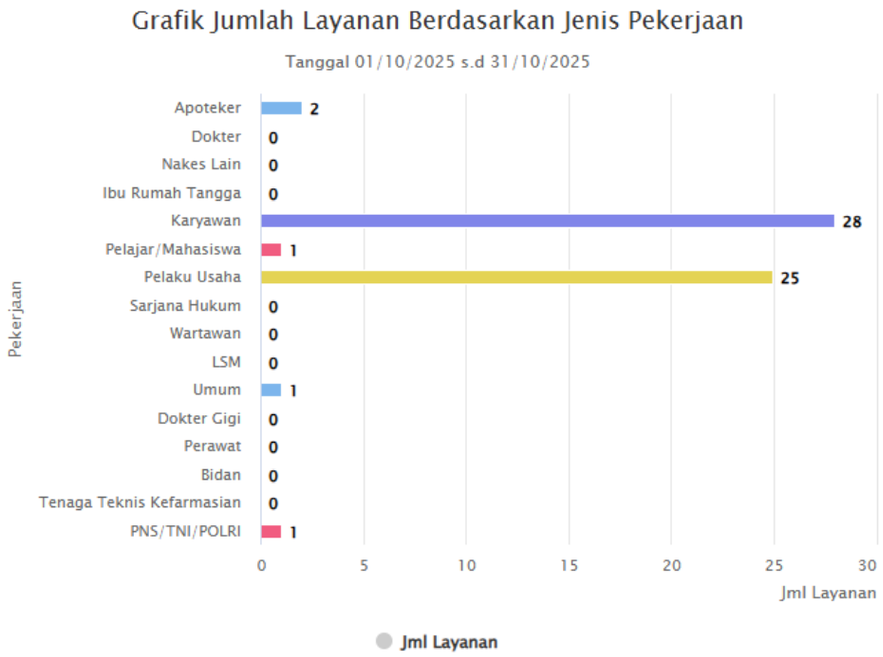


Layanan Informasi dan Pengaduan berdasarkan jenis kelamin pelapor :



LAPORAN ULPK DENGAN SIMPELLPK BPOM BATAM 2025

Layanan Informasi dan Pengaduan berdasarkan pekerjaan pelapor :



LAPSING BATAM
TANGGAL : 01/10/2025 s.d 31/10/2025

KELOMPOK JENIS KOMODITAS

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Obat	6	10.34%	0	0%	0	0%	6	10.34%
Pangan	39	67.24%	0	0%	0	0%	39	67.24%
Obat Tradisional	0	0%	0	0%	0	0%	0	0%
Kosmetika	7	12.07%	0	0%	0	0%	7	12.07%
Suplemen Kesehatan	0	0%	0	0%	0	0%	0	0%
Napza	0	0%	0	0%	0	0%	0	0%
Bahan Berbahaya	0	0%	0	0%	0	0%	0	0%
Alat Kesehatan	0	0%	0	0%	0	0%	0	0%
PKRT	1	1.72%	0	0%	0	0%	1	1.72%
Info Umum	5	8.62%	0	0%	0	0%	5	8.62%
Lainnya	0	0%	0	0%	0	0%	0	0%
JUMLAH	58	100%	0	0%	0	0%	58	100%

LAPORAN ULPK DENGAN SIMPELLPK BPOM BATAM 2025

KELOMPOK MEKANISME MENJAWAB

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Email	0	0%	0	0%	0	0%	0	0%
Langsung	17	29.31%	0	0%	0	0%	17	29.31%
Telepon	1	1.72%	0	0%	0	0%	1	1.72%
Fax	0	0%	0	0%	0	0%	0	0%
Surat	0	0%	0	0%	0	0%	0	0%
SMS	0	0%	0	0%	0	0%	0	0%
Medsos	0	0%	0	0%	0	0%	0	0%
Mobile	0	0%	0	0%	0	0%	0	0%
Kotak Saran	0	0%	0	0%	0	0%	0	0%
WhatsApp	40	68.97%	0	0%	0	0%	40	68.97%
Aplikasi Lain	0	0%	0	0%	0	0%	0	0%
JUMLAH	58	100%	0	0%	0	0%	58	100%

JENIS PROFESI KONSUMEN

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Apoteker	2	3.45%	0	0%	0	0%	2	3.45%
Dokter	0	0%	0	0%	0	0%	0	0%
Nakes Lain	0	0%	0	0%	0	0%	0	0%
Ibu Rumah Tangga	0	0%	0	0%	0	0%	0	0%
Karyawan	28	48.28%	0	0%	0	0%	28	48.28%
Pelajar/Mahasiswa	1	1.72%	0	0%	0	0%	1	1.72%
Pelaku Usaha	25	43.1%	0	0%	0	0%	25	43.1%
Sarjana Hukum	0	0%	0	0%	0	0%	0	0%
Wartawan	0	0%	0	0%	0	0%	0	0%
LSM	0	0%	0	0%	0	0%	0	0%
Umum	1	1.72%	0	0%	0	0%	1	1.72%
Dokter Gigi	0	0%	0	0%	0	0%	0	0%
Perawat	0	0%	0	0%	0	0%	0	0%
Bidan	0	0%	0	0%	0	0%	0	0%
Tenaga Teknis Kefarmasian	0	0%	0	0%	0	0%	0	0%
PNS/TNI/POLRI	1	1.72%	0	0%	0	0%	1	1.72%
JUMLAH	58	100%	0	0%	0	0%	58	100%

LAPORAN ULPK DENGAN SIMPELLPK BPOM BATAM 2025

KELOMPOK INFORMASI PRODUK

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Farmakologi	0	0%	0	0%	0	0%	0	0%
Mutu	0	0%	0	0%	0	0%	0	0%
Legalitas	50	86.21%	0	0%	0	0%	50	86.21%
Penandaan	2	3.45%	0	0%	0	0%	2	3.45%
Informasi lain ttg produk	1	1.72%	0	0%	0	0%	1	1.72%
Info Umum	5	8.62%	0	0%	0	0%	5	8.62%
JUMLAH	58	100%	0	0%	0	0%	58	100%

KELOMPOK FARMAKOLOGI

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Kontraindikasi	0	0%	0	0%	0	0%	0	0%
Efek samping	0	0%	0	0%	0	0%	0	0%
Indikasi/Khasiat/Kegunaan/Manfaat	0	0%	0	0%	0	0%	0	0%
Dosis	0	0%	0	0%	0	0%	0	0%
Interaksi	0	0%	0	0%	0	0%	0	0%
Aturan Pakai	0	0%	0	0%	0	0%	0	0%
Farmakokinetika/farmakodinamika	0	0%	0	0%	0	0%	0	0%
Peringatan	0	0%	0	0%	0	0%	0	0%
JUMLAH	0	0%	0	0%	0	0%	0	0%

KELOMPOK MUTU

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Pengujian	0	0%	0	0%	0	0%	0	0%
Cara Penyimpanan	0	0%	0	0%	0	0%	0	0%
Stabilitas	0	0%	0	0%	0	0%	0	0%
Zat Pengawet	0	0%	0	0%	0	0%	0	0%
Zat Pemanis	0	0%	0	0%	0	0%	0	0%
Zat Pewarna	0	0%	0	0%	0	0%	0	0%
BTP Lain	0	0%	0	0%	0	0%	0	0%
Angka Kecukupan Gizi	0	0%	0	0%	0	0%	0	0%
JUMLAH	0	0%	0	0%	0	0%	0	0%

LAPORAN ULPK DENGAN SIMPELLPK BPOM BATAM 2025

KELOMPOK LEGALITAS

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Proses pendaftaran	42	84%	0	0%	0	0%	42	84%
Sertifikasi	5	10%	0	0%	0	0%	5	10%
Inspeksi	2	4%	0	0%	0	0%	2	4%
Produk Terdaftar	1	2%	0	0%	0	0%	1	2%
Public Warning	0	0%	0	0%	0	0%	0	0%
Periklanan	0	0%	0	0%	0	0%	0	0%
JUMLAH	50	100%	0	0%	0	0%	50	100%

KELOMPOK PENANDAAN

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Label Halal	0	0%	0	0%	0	0%	0	0%
No. Batch	0	0%	0	0%	0	0%	0	0%
No.Registrasi	0	0%	0	0%	0	0%	0	0%
Tanggal Daluarsa	0	0%	0	0%	0	0%	0	0%
Komposisi	0	0%	0	0%	0	0%	0	0%
Desain kemasan	2	100%	0	0%	0	0%	2	100%
Logo	0	0%	0	0%	0	0%	0	0%
JUMLAH	2	100%	0	0%	0	0%	2	100%

KELOMPOK INFO LAIN TTG PRODUK

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Harga	0	0%	0	0%	0	0%	0	0%
Literatur/Peraturan	1	100%	0	0%	0	0%	1	100%
Produsen/Distributor	0	0%	0	0%	0	0%	0	0%
Brosur/Buletin/Leaflet/Makalah	0	0%	0	0%	0	0%	0	0%
JUMLAH	1	100%	0	0%	0	0%	1	100%

LAPORAN ULPK DENGAN SIMPELLPK BPOM BATAM 2025

KELOMPOK INFO UMUM

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Management Badan POM	0	0%	0	0%	0	0%	0	0%
Petugas Yanblik	5	100%	0	0%	0	0%	5	100%
JUMLAH	5	100%	0	0%	0	0%	5	100%

Mengetahui
Kepala Balai POM di Batam

Ully Mandasari, S. Farm., Apt., M.H

Batam, 09 Oktober 2025
PFM Ahli Madya

Therecy Elly Yana, S. Farm., Apt